



EmberWest Fireplace & Patio

535 Union Avenue

Campbell, Ca 95008

(408)599-9789

Gas Fireplace Insert

Thank you for choosing EmberWest Fireplace & Patio for your gas appliance needs. The following information is being provided to ensure the smooth and safe installation of your gas insert. If not already completed, electrical and gas plumbing should be performed by a licensed or certified technician. On the back of the page you will find the contact information of our recommended service technicians.

Customer/Contractor's responsibility

- Please remove and clear all debris from the fireplace.
- It is **HIGHLY RECOMMENDED** to have your chimney swept & cleaned prior to installation. (creosote build-up can be a fire hazard as well as leave a strong smell when the appliance is used if not cleaned prior to installation)
- Gas line plumbed in by a licensed plumber. Some plumbers have more experience with fireplaces than others. (see list on back)
- Electrical work should be performed by a qualified service technician/Electrician that will meet local codes or in the absence of local codes, with the National Electric Codes. (Grounded electrical box w/metal cover) (see list on back)
- The existing fireplace AND chimney must be clean, in good working order, and be constructed of NON-COMBUSTIBLE MATERIALS.
- ALL materials used to re-face or remodel the firebox or facing MUST be non-combustible materials. Do not use wood (2x4s), sheetrock or lightweight cement board (Styrofoam inside)
- PLEASE ASK if you have any questions about re-facing or installation. You may be subject to a \$125 Service Trip Charge for return trips on installs that can't be completed because of construction, utilities, or clearance (combustible materials used) issues.

- Please contact EmberWest, or your sales person, AFTER any of the required work has been completed to schedule your install. We DO NOT schedule installations prior to the required work being completed due to cancellations and unforeseen complications.
- Units that are not in stock may have a 4 week turnaround time. This applies to most units so please plan accordingly.

Please call with any questions you may have to make the process as smooth and easy as possible. Thank you!

Utilities Location Example:



GAS LINE PLUMBING

Keefe Hudson, Prestige Plumbing (408)835-9851 CA Lic. #1047170

ELECTRICAL

Henry Acosta, California Power & Light (408)406-5832 CA Lic. #720684

CHIMNEY CLEANING & INSPECTION

Dennis Justus, Chimney Clean Co. (408)265-1010 CA Lic. #678096

Contractor

Josh White, General Contractor 408 316 4404 Ca. Lic #1005468