



EmberWest Fireplace & Patio

535 Union Avenue

Campbell, Ca 95008

(408)599-9789

New Construction (re-model) Gas Fireplace

Thank you for choosing EmberWest Fireplace & Patio for your gas appliance needs. The following information is being provided to ensure the smooth and safe installation of your Zero-Clearance Gas Fireplace. You will be provided with the clearance specifications & framing sheet for your gas fireplace. EmberWest staff are available by phone or email to answer any questions you or your contractor may have. On the back of the page you will find the contact information of our recommended service technicians (if needed).

Customer/Contractor's responsibility

- The specified framing dimensions, gas line and electrical whip are to be prepared for the unit purchased. (see below) Unit should be installed during the rough framing stage of construction. (each unit's specifications for framing and clearances are different)
- Gas line plumbed in by a licensed plumber or Contractor. This may be performed after fireplace is installed into rough framing, if enough space is provided to permit the work.
- Electrical work should be performed by a qualified service technician or Contractor that will meet local codes or in the absence of local codes, with the National Electric Codes. (Grounded electrical box w/metal cover usually provided with the unit)
- If you have any questions about the framing or clearances, PLEASE CALL US. You may be subject to a \$125 Service Trip Charge for return trips on installs that can't be completed on the scheduled date due to framing not to manufacturer's specs, utilities, clearance issues, use of combustible materials in restricted area, or walled off chase preventing access to install venting (chimney).
- Please contact EmberWest, or your sales person, AFTER all of the required work has been completed to schedule your install. We DO NOT schedule installations prior to the required work being completed due to cancellations and unforeseen work delays.
- Units that are not in stock may have a 4 week turnaround time. This applies to most units so please plan accordingly.

Please call with any questions you may have to make the process as smooth and easy as possible. Thank you!

GAS LINE PLUMBING

Keefe Hudson, Prestige Plumbing (408)835-9851 CA Lic. #1047170

ELECTRICAL

Henry Acosta, California Power & Light (408)406-5832 CA Lic. #720684

CHIMNEY CLEANING & INSPECTION

Dennis Justus, Chimney Clean Co. (408)265-1010 CA Lic. #678096